

## COVID-19 Safety: Information for Clients

Issued on: Wednesday, 28th October 2020

### What is permitted?

- On-site appraisals can be conducted however only one person and one agent can attend
- Private inspections are permitted, by appointment only. Up to a maximum of 10 people from two households are able to attend an inspection, excluding the real estate agent. Social distancing practices must be followed throughout.
- Any necessary marketing services (e.g. photography, videography, and stylists and rental furniture providers) are limited to one agent and one service provider
- Photo / video shoots must only use one photographer /videographer
- The property should be well ventilated and include the opening of all internal and external doors at all times during inspections
- Minimise the touching of surfaces within the property by, turning on lights and opening all cupboards, drawers, windows and doors
- The occupier(s) of a property for sale or lease are required to leave during an inspection
- Inspections are pre-arranged, at a set time and will be limited to 15 minutes
- Density quotient (maximum of one person per four square metres) applies for inspections.
- All people attending the inspection must wear face coverings unless they have a valid exemption
- Surfaces touched during an inspection (e.g. for a viewing or inspection) must be disinfected after the event and between groups