

A Message to Our Tenants

Thursday, 2nd April 2020

We trust this note finds you and your families all in good health and spirits. Quite extraordinary times as we all deal with the new 'norm' at home and at work.

If you have been impacted by COVID19 we understand that this will be causing you stress and concern. While we all await further information on announcement of a 'Rent Relief Package' from the Government, we ask that you complete a Rental Hardship Application.

This application gives us the ability to understand your financial situation so that we can discuss your personal situation with your owner.

Many owners have also been impacted by COVID19, so the financial needs of all parties need to be considered as we work to make a commercially sustainable outcome for all parties.

Please be aware that often owners will need to make investigations with third parties such as banks, mortgage brokers, insurance agents, which may take time.

The Federal Government has placed a Moratorium for 6 months which states eviction can not take place due to the economic fallout of COVID19. However, the State or Federal Government has not made any announcements that rent does not have to be paid.

It's important during these uncertain times that we have open conversation so we can negotiate the best outcome for all.

The rental hardship application is the first stage in the process. Please be sure to send the application direct to your property manager who will keep on file, they will be kept confidentially pending the government's announcement and discussion with your owners.

Please find [Rental Hardship Application here.](#)

We will be updating information as its announced by the Government and posting on our website.

Please find [quick video from Tania Smith](#) to discuss the situation at Marshall White.

Wishing our tenants all the best,

From the team at Marshall White