

A Message to Our Tenants

Friday, 17th April 2020

Another week of working with COVID-19 in Property Management

The team at Marshall White remain fully operational and focused on helping all of our Property Management Clients during the COVID-19 pandemic.

Since the pandemic started we have adapted to new ways of operating to ensure that safety of Tenants, Landlords, 3rd party suppliers such as Trades as well as the MW Team.

On Wednesday the Victorian State Government announced a range of measures to assist both landlords and tenants who may be facing hardships as a result of COVID-19.

A summary of these and how they may apply to landlords or tenants is below:

For tenants to be eligible for a rent reduction they must demonstrate reduced income from 29 March and must be contributing in excess of 30% of their income in rent.

If it is determined that the tenant is suffering hardship as a result of COVID-19 and a rent reduction or relief cannot be agreed, either party can apply to have the matter go to mediation through Consumer Affairs.

Tenants may receive \$2000 support from the government to be paid to the landlord where a rent reduction has been agreed and an agreement registered with CAV (Consumer Affairs Victoria).

To be eligible for the support the tenant must be contributing more than 30% of their income in rent and have less than \$5,000 in savings, and earn less than \$100,000 per annum.

No evictions for 6 months, however there are some exceptions yet to be determined.

No rental increases for 6 months (until September 29, 2020).

If you are facing hardship as a result of the COVID-19 Pandemic please contact your Property Manager to discuss your specific circumstances or refer to our COVID-19 web page for links to more information.

<https://www.marshallwhite.com.au/covid-19-information/>

or directly via Victorian Government department websites

<https://www.premier.vic.gov.au/supporting-tenants-and-landlords-through-coronavirus/>

We remain committed to providing an outstanding level of service during this period and thank you for your ongoing support.

Spending more time at home? Lights on more than usual? Don't wait for your utility bills to shock you!

Simply send your last electricity and/or gas bills, and we'll see if we can find you a better deal.

<http://bit.ly/MWR01746>

Every bill received before the 30th of April, puts you in the draw to win your quarterly electricity or gas bill in cash!

Spread the love; your friends and family can send me their bills and they will also go in the draw to win.

Stay safe, stay at home, pay less for your bills; we're all in this together!